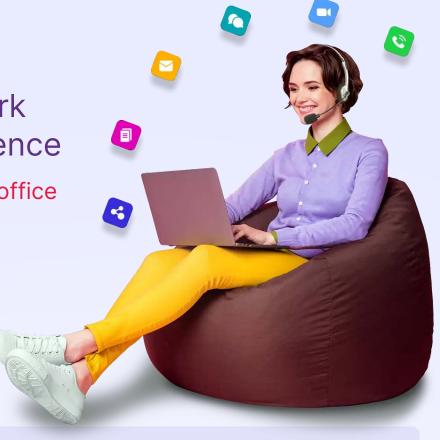


Providing a Secure and Productive Work From Home Experience

Just like working from the office

Every enterprise wants to stabilize its employee work from home and hybrid work experience. Tetherfi Secure Work from Home solves some of the most critical security and productivity challenges associated with remote working. Powered by the Tetherfi Live Vision AI platform, the solution enables agent privacy and team collaboration while ensuring all sensitive data is kept secure.





**Secure Customer Data** 



Manage Employee Privacy



Agent - Supervisor collaboration



**Ensure Agent Well-being** 



**Increase Agent Productivity** 



**Deliver Consistent CX** 

## **Tetherfi Secure Work From Home In Action**



Agents start their day using Facial Biometrics to log into their secure data apps



Al Platform takes action and locks the agents device to secure customer data



Al Platform detects frustrated emotion as a agent is interacting with the customer













Continuous Authentication with Al Models detects a proxy, missing person or multiple people



Supervisor Alerted with event details to take further action and to coach the agent







## **Tetherfi Live Vision Al**



Getting Started Fast and Frictionless



No Risk, more value

Added insurance to protect consumer data and agent privacy



Configure, not customize

Shipped with pre-built features that require minimal configuration



Co-exist with your current IT infrastructure

Get started with an out of the box proof of concept in just a few days

## **About Tetherfi**

Tetherfi Inc, headquartered in Santa Clara, California is a wholly owned subsidiary of Tetherfi Pte, based in Singapore. Tetherfi provides Customer Experience and Agent Experience solutions powered by our Live Vision AI technology which enables our clients to achieve faster customer resolution and agent productivity. Our platform is driven by a comprehensive SDK/API solution stack that complements existing contact center and business system solutions.



For more information visit Tetherfi.com or write to us at info@tetherfi.com

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